



Jacob M. Hertz, D.C.
Chiropractic Physician

302 S 14th St
St. Charles, IL 60174
(P) 630-513-7770
(F) 630-513-7778

Cancellation/No Show Policy for Doctor Appointment

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit, due to a seemingly “full” appointment book.

If an appointment is not cancelled at least 24 hours in advance you will be charged a twenty dollar (\$20) fee, this will not be covered by your insurance company.

If you do not show up for your appointment and do not call you will be charged a thirty dollar (\$30) fee, this will not be covered by your insurance company.

Patients Name: _____

Signature: _____ Date: _____